

**EVALUATION**  
**Counseling and Discipline**  
**State College, PA**  
**June 11, 2009**

If someone left a response blank, we inserted “no comment noted.”

**1. How would you rate this problem overall?**

- This was a great learning experience.
- Very informative.
- The program was very well.
- Very good!
- Very informative.
- Great!! Good info presented well.
- Absolutely wonderful.
- Excellent. Well spoken and informative.
- Excellent.
- Very effective, I learned a lot & will be able to use what I learned in my job.
- Very good.
- 1 – 10 I'd say 8.
- 100%
- Excellent
- The program was excellent!
- The program was great the speaker was very interesting, he made everyone feel comfortable he involved everyone.
- Very good program on supervision. Should take this training. I have learned a lot through this training.
- I would rate this a 10. I learned many new techniques of how to deal with my staff and supervisors.
- This was a wonderful program. The representation of the topics were extremely helpful. The knowledge of the materials were clear and understandable.

**2. What do you believe is (are) the program's major strength(s)?**

- Having compassion for our staff & individuals
- The knowledge of the instructor
- I feel that the role playing was very helpful for me. I don't ever know what to say when staff have attitudes with you or argue with you.
- Making supervisors think what their doing.
- Making me think.
- Interactive roll playing as well as great presenter.
- Every last bit of it!
- Supervisory positions and our roles at Skills.

- Program makes you think about why we conduct counseling/disciple sessions.
- The case scenarios and role playing was very interactive & helped put it in a real life perspective.
- Interaction of participants.
- Answers questions you may have when dealing with staff. The examples seem real.
- How to talk with people in different situations.
- The interaction within the group allowed for a great deal of analysis.
- Group interaction/role playing. Group discussion. The instructor.
- The speaker was very well educated. The role playing was fun.
- How dealing with your staff disciplinary action and talking to your staff.
- Lots of hands on the materials. I love the group discussions and role playing. This class was not boring it kept my attention the entire time.
- The knowledge of materials taught.

### **3. What do you believe is (are) the program's major weakness(es)?**

- Not knowing when to discipline.
- N/A
- None
- (No comment noted.)
- None
- Would like more.
- Honestly I don't feel that there were any weaknesses.
- None
- None
- Nothing.
- None
- N/A
- I can't think of a thing, I loved it!
- Very little other than some strong personalities that dominated.
- None
- None
- N/A
- The room needs windows. No weaknesses to this program. I loved everything.
- N/A

### **4. Other comments?**

- The instructor was about to keep the attention of all.
- I feel more informed for taking the class. I take a lot of knowledge away with me today. Thank you.
- (No comment noted.)

- Great speaker.
- I really enjoyed the program and would recommend to all supervisors.
- (No comment noted.)
- I would come to any of these trainings.
- I will be here on 6/12 and am looking forward to it.
- (No comment noted.)
- I would like to take other trainings like this w/the instructor & would find it beneficial to my work & life experiences.
- (No comment noted.)
- (No comment noted.)
- Can't wait for more training!
- Will apply the knowledge immediately.
- The instructor is personable, inviting and keeps the group involved. Very good over all, glad I came.
- I recommend to anyone!
- I learned from the instructor today a lot in dealing with staff and other issues for working w/staff that can be useful as me being a supervisor and thank the instructor for the pen.
- I would def. recommend this class to my other supervisor's and other co-workers. I love getting documentation during classes. The class was very pleasant and a good sense of humor.
- This was great! I know and feel confident that I can apply this to myself and employees without hesitation.